

PRIVACY POLICY

Effective Date: May 2026

1. OVERVIEW & ROLES

Hosa Technologies is committed to protecting your privacy in compliance with India's **Digital Personal Data Protection (DPDP) Act, 2023**. When you visit our website or submit an inquiry form, Hosa Technologies acts as the **Data Fiduciary**. For backend customer data handled on behalf of our enterprise clients, we act strictly as a **Data Processor**.

2. DATA WE COLLECT

We only collect the basic digital information required to communicate with you and process your business inquiries:

- **Information You Give Us:** Name, Business Email Address, Phone Number, and Company Name (via contact forms).
- **Automated Information:** IP Address, browser type, and basic website traffic statistics may be collected via standard analytical cookies.

3. PURPOSE & LAWFUL BASIS

We process your personal data strictly based on your **explicit and unambiguous consent** given at the time of form submission. The data is used solely to:

- Respond to your service requests or business inquiries.
- Provide you with necessary system, service, or administrative updates.

4. DATA SECURITY & RETENTION

We use industry-standard encryption and secure servers to protect your data from unauthorized access or leakage. We retain your personal data only as long as necessary to fulfill your business request or to satisfy legal accounting requirements, after which it is permanently deleted.

5. YOUR RIGHTS (DATA PRINCIPAL RIGHTS)

Under the DPDP Act, 2023, you have the right to:

- Request a summary of the personal data we hold about you.
- Correct, update, or completely erase your personal data from our systems.
- Withdraw your consent to data processing at any time.

6. GRIEVANCE REDRESSAL MECHANISM

If you have any questions, concerns, or wish to exercise your data rights, please contact our designated Grievance Officer:

- **Attention:** Grievance Officer, Hosa Technologies
- **Email:** sch.veer@hotmail.com
- **Location:** Bengaluru, Karnataka, India